

# HERITAGE FUNERAL CENTRE

*O'Connor Bros. & Ralph Day Chapels*



**Welcome to Central Toronto's  
newest and most spacious funeral home**

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**Serving the people of our community for four generations**

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**Family Owned and Operated**

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Managing Director: Jennifer K. Morana

50 Overlea Blvd, Toronto, ON M4H 1B6

T: 416 423 1000 F: 416 424 2074

[www.heritagefuneralcentre.ca](http://www.heritagefuneralcentre.ca)

Effective August 26, 2021

## Statement of Principles & Values

1. Our plan is simple: to be the best funeral home in all of Toronto with fair prices. Exceptional staff and excellent facilities, and to be an active supporter of our faith and community.
2. We care for the departed with utmost care, dignity and respect.
3. Our funeral directors are compassionate professionals who earn the trust of families they care for. They are not paid any commission or pressured by sales quotas.
4. Only Heritage professionals direct our funerals.
5. Embalming work is usually done at Heritage by our professionals.
6. Our ownership and all of our Funeral Directors and Funeral Consultants are of Christian faith.
7. Our only priority is to exceed each family's expectation for the funeral service of their loved one.
8. All families we are privileged to serve, receive outstanding service at a fair price.

### Forward

Thank you for taking the time to consider **HERITAGE FUNERAL CENTRE O'Connor Bros. & Ralph Day Chapels** for funeral arrangements.

For family and friends, a funeral service is often one of life's most memorable events. Reputation, service and facilities should be considered, along with price, to properly "value" the funeral service being considered.

In our view, the single most important consideration to make this a memory to cherish, is outstanding service. Our exceptional staff take great pride in the many tributes we receive from families. Our Client Satisfaction Surveys continually rate our Overall Level of Service as "Excellent".

Our newly renovated facility is the largest and newest in central Toronto and is regularly complimented for its easy accessibility, convenient location, parking and spaciousness – and it's all on one level!

Heritage has earned the trust of many families who have made our firm their funeral home of choice whenever the need arises.

We are privately owned and operated by Mr. Glen Day and his family, carrying on his family's legacy in funeral service for the fourth generation.

**Please visit our website for more information and to read testimonials from the many families we have served.**

[www.heritagefuneralcentre.ca](http://www.heritagefuneralcentre.ca)

## Casket Selections – Supplied by Victoriaville & Co.

Name & Description	Code	Size	Price (plus HST)
<b>Basic MDF Shell</b> MDF & Fiber No Fixed Interior	79-5084-01	Adult Standard	\$ 150
<b>Glencove PC</b> Select Wood Natural Cotton Interior	A8810-01008	Adult Standard	\$ 375
<b>Toledo</b> Blue Cloth Fabric Covered White Rayon Interior	90-55-01	Adult Standard <b>Available in Oversize</b>	\$ 675
<b>Diamond</b> Poplar Construction White Rayon Interior	50-479-01	Adult Standard	\$ 990
<b>Heavenly White</b> Poplar & Veneer White Crepe Interior	WR252-00269	Adult Standard	\$1,730
<b>Digby</b> Solid Ash Trimmed Beige Crepe Interior	32-62-12	Adult Standard	\$ 1,810
<b>Homewood</b> Solid Poplar, Personalized Keepsake Corner System Trimmed Tan Crepe Interior	52-5410-00	Adult Standard	\$ 1,990
<b>Regal</b> Solid Poplar Trimmed Tan Crepe Interior	50-5470-00	Adult Standard	\$ 2,270
<b>Dominion</b> Solid Silver Maple Trimmed Tan Crepe Interior	20-5610-01	Adult Standard <b>Available in Oversize</b>	\$ 2,550
<b>Michaelangelo</b> Solid Maple, Personalized Keepsake Corner System Trimmed Beige Velvet Interior	20-5610-00	Adult Standard	\$ 3,190

<b>Cognac Jewel</b>		Adult Standard	\$ 3,250
18 Gauge Carbon Steel			
Trimmed Beige Velvet Interior			
<b>Wabash</b>	05-5550-01	Adult Standard	\$ 3,570
Solid Wild Black Cherry, Personalized Keepsake Corner System		<b>Available in Oversize</b>	
Trimmed Beige Velvet Interior			
<b>Glen Rose</b>	01-5910-10	Adult Standard	\$ 3,850
Ladies Octagon Solid Mahogany			
Trimmed Beige Velvet Interior			
<b>St. Thomas</b>	10-501-00	Adult Standard	\$ 3,910
Solid Oak			
Trimmed Ivory Velvet Interior			
<b>St. Patrick</b>	01-5910-10	Adult Standard	\$ 4,350
Solid Ribbon Grained Mahogany, Personalized Keepsake Corner System			
Trimmed Beige Velvet Interior			
<b>Bordeaux P.C.</b>	05-9600-00	Adult Standard	\$ 5,298
Solid Wild Black Cherry			
Trimmed Beige Velvet Interior			
<b>Bordeaux Full Couch</b>	05-9600-64	Adult Standard	\$ 5,788
Solid Wild Black Cherry			
Trimmed Beige Velvet Interior			
<b>CEREMONIAL RENTAL CASKET</b>			
<b>Dominion Ceremonial</b>	20-5610-25	Adult Standard	\$ 1,095
Solid Silver Maple Shell (Multi Use Engineered Design and a Includes Poplar Casket Insert)			

## Explanation of Services

### Professional & Staff Services:

- **Basic Professional Services** **\$ 500**  
 Professional consultation with licensed funeral personnel, which may include but is not limited to, expert advise on options to meet your needs, including essential services relating to the disposition, and advising regarding possible government benefits.
- **Co-ordinating Rites and Ceremonies** **\$ 950**  
 Planning and scheduling of services, drafting notices, webhosting of funeral details and online condolences, coordination of all rites and ceremonies, before during and after they have been provided, including services.
- **Documentation – Permits, Forms etc.** **\$ 200**  
 Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner’s certificate as required. As part of this service, we will provide 10 Proof of Death Certificates; such certificates are usually accepted for most estate settlement purposes, however, sometimes a Provincial Death Certificate will be necessary and is available from the Office of the Registrar General. As requested, supply, completion and filing of Canada Pension Plan Death and Survivor Benefit application forms.
- **Transport of Remains** **\$ 275**  
 From one location to Heritage, for example the hospital to our premises, using a transfer vehicle, for distances not exceeding 40 kms. Use of General Duty Vehicle is included in the price.
- **Subsequent Transport of Remains** **\$ 275**  
 Will occur when the remains are transported from Heritage to another place, for example to a crematorium, using a transfer vehicle, for distances not exceeding 40 kms. Use of General Duty Vehicle is included in the price.
- **Transport of Remains – Additional Staff** **\$100**  
 Applies for any transport requiring additional staff.
- **Basic Preparation/Essential Care of Remains** **\$ 300**  
 (Requires facilities of basic clinical care/preparation/shelter) The basic preparation of the body for placement into the casket, including bathing, dressing and setting of facial features for identification or viewing without embalming.
- **Embalming/Clinical Care of Remains** **\$ 350**  
 (Requires facilities of basic clinical care/preparation/shelter). The embalming or clinical

are is the process of replacing blood and body fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not legally required, but may be recommended to preserve the remains between time of death, the visitation or disposition of the deceased. We will make a recommendation based on the condition of the remains and expected service needs. This charge is in addition to Basic Embalming of Remains.

- **Staff Services for Visitation** **\$ 300 - 800**  
 Staff to coordinate and oversee the visitation (informal gathering) at Heritage for up to 4 hours. If the visitation takes place at an offsite location, additional staff service charges will apply. Additional staff service charges will be incurred for set up and travel time over the basic time allotment of \$300 with a maximum time charge of 2 hours at \$200 per person per hour.
- **Staff Services for Ceremony – Graveside** **\$ 300**  
 Staff to coordinate and oversee a ceremony at graveside.
- **Staff Services for Ceremony – Onsite** **\$ 500**  
 Staff to coordinate and oversee a ceremony at Heritage.
- **Staff Services for Ceremony – Offsite** **\$ 800**  
 Staff to coordinate and oversee a ceremony at a church.

## Facilities and Requirements:

- **Basic Facilities** **\$ 400**  
 Use of general and common areas, parking lot, washrooms, cloakrooms, heating, air conditioning, lighting and maintenance.
- **Facilities for Clinical Care/ Embalming/Shelter** **\$ 420**  
 Facilities used to prepare, embalm and /or shelter the remains: this charge applies whenever the remains are in our facility for up to 3 days.
- **Facilities for Private Family Confirmation Viewing** **(N/C)**  
 A private gathering of immediate family to view and identify the deceased is required prior to cremation. This does not include a ceremony or public visitation.
- **Facilities for Visitation – Suite** (Requires staff services for visitation) **\$ 650**  
 One of Family Room, Leaside suite or Fireside Suite and its furnishings for visitation for up to 4 hours.
- **Facilities for Visitation – Chapel** (Requires staff services for visitation) **\$ 1400**  
 One of Ralph Day, O’Connor or Overlea Chapel and furnishings for visitation for up to 4 hours. Includes private coffee lounge, if available, with coffee, tea and water.
- **Facilities for Ceremony** (Requires staff services for ceremony) **\$ 900**  
 As selected at Heritage for ceremony or memorial service.

## Equipment and Vehicles:

- **Lead Car or General Duty Vehicle** **\$200**  
For 3 hours to transport the Officiant, lead the procession to place of worship, cemetery and or crematorium. Delivery and retrieval of documents, supplies or cremated remains as required.
- **Funeral Coach** **\$ 450**  
For up to 3 hours to transport the casketed remains from Heritage to place of worship and or place of disposition.
- **Limousine 7 Passenger** **\$ 460**  
For up to 4 hours to transport family members to place of worship and or place of Disposition. **(A charge of \$55/30mins will be applicable for usage exceeding 4hrs)**
- **Limousine 9 Passenger** **\$ 525**  
For up to 4 hours to transport family members to place of worship and or place of Disposition. **(A charge of \$55/30mins will be applicable for usage exceeding 4hrs)**
- **Escalade 5 Passenger** **\$ 460**  
For up to 4 hours to transport family members to place of worship and or place of disposition. **(A charge of \$55/30mins will be applicable for usage exceeding 4hrs)**
- **Flower Vehicle** **\$ 175**  
For transporting floral tributes
- **Funerary Equipment** **\$ 500**  
For set up and various accoutrements to the extent available for visitation and ceremony including funeral flags, casket bier, church carriage, flower stands, religious icons, vigil candle, candles, display tables, cemetery table, censer, religious crossed or symbols, candle boxes, money boxes, easels, podiums, sound equipment, organ, piano and / or television.

## Other Services or Supplies:

- **Transportation Overtime Charge** (per half hour or part thereof) **\$ 55**  
 For each vehicle over the four (4) hour time limit included in the base charge.
- **Transport Additional Charge** (per km one way) **\$ 2**  
 For each vehicle
- **After Hours Transfer of Remains** **\$ 300**  
 Is charged when the transport into our care outside of normal business hours between 6 pm and 8 am.
- **Additional Preparation** **\$ 300**  
 Is in addition to the Embalming of Remains in circumstances where an infectious disease maybe present, an autopsy has been performed or limited restorative work has been done.
- **Transfer of Infectious Remains – Additional Staff** **\$ 100**  
 Is in addition to base additional staff charge and is required where two staff persons are needed where infectious disease is possibly present. Where the condition of the body requires additional protective equipment, or conditions are present that may be unsafe or unsanitary.
- **Removal of Pacemaker or Implant** **(N/C)**  
 Will be carried out by a licensed funeral director as required.
- **Infection Control Equipment** **(N/C)**  
 Includes plastic shrouds for remains, personal protective equipment for transfer staff and preparation staff, safe disposal of equipment as is required when infectious disease is possibly present.
- **Staff Services – Saturday, Sunday or Holiday** **\$ 350**  
 Applies if a visitation or ceremony occurs on any of these days.
- **Staff Services – Pallbearer** (For 3 hours and \$ 20 for each additional ½ hour) **\$ 150 ea.**  
 Can be supplied by Heritage as needed for carrying the casket. Generally, 6 pallbearers are needed to carry the casket.
- **Refundable Deposit for Cremated Remains** **\$ 350**  
 Is paid when cremation is selected. Funds will be refunded provided the remains are claimed within 30 days.
- **Live Stream and Webcast** **\$ 200**  
 Recording of Funeral /Memorial Services



# Traditional Service Package

A Traditional Service Package offers our facility for visitation and /or gathering and service. Our services include all documentation, staffing and vehicles required for the visitation and service, following through to burial or cremation. This type of service is for the family that prefers one day of visitation (up to 4 hours) at Heritage Funeral Centre in a suite or premium room followed by a Funeral Service the next day in a church or our chapel followed by procession to a Cemetery or Crematorium.



## Professional and Staff Services:

Basic Professional Services	\$ 500
Co-ordinating Activities Rites & Ceremonies	950
Transportation of Remains – Basic	275
Basic Preparation/Essential Care of Remains	300
Embalming/Clinical Care of Remains	350
Documentation – Permits, Forms, etc.	200
Staff Services for Visitation - Onsite	800
Staff Services for Ceremony – Offsite	800

## Facilities:

Basic Facilities	400
Facilities for Preparation, Embalming & Shelter	420
Facilities for Visitation - Suite/Premium Room	650/1,400

## Equipment and Vehicles:

Funerary Equipment	500
Lead Vehicle/General Duty Vehicle	200
Funeral Coach	<u>450</u>

## Itemized Total Price

**\$ 6,795/7545**

Unless otherwise indicated, prices do not include applicable taxes.

## One Hour Visitation & Funeral Service Package - Offsite

**One Hour Visitation and Funeral Service Package** includes 1 hour of visitation at church or place of worship followed by a funeral and a procession to a cemetery or crematorium.



### Professional and Staff Services:

Basic Professional Services	\$ 500
Co-ordinating Activities Rites & Ceremonies	950
Transportation of Remains – Basic	275
Basic Preparation/Essential Care of Remains	300
Embalming/Clinical Care of Remains	350
Documentation – Permits, Forms, etc.	200
Staff Services for Visitation	300
Staff Services for Ceremony – Offsite	800

### Facilities:

Facilities for Preparation, Embalming & Shelter	420
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### Equipment and Vehicles:

Funerary Equipment	500
Lead Vehicle/General Duty Vehicle	200
Funeral Coach	<u>450</u>

### Itemized Total Price

**\$ 5,245**

Unless otherwise indicated, prices do not include applicable taxes.

# One Hour Visitation & Funeral Service Package - Onsite



## Professional and Staff Services:

Basic Professional Services	\$ 500
Co-ordinating Activities Rites & Ceremonies	950
Transportation of Remains – Basic	275
Basic Preparation/Essential Care of Remains	300
Embalming/Clinical Care of Remains	350
Documentation – Permits, Forms, etc.	200
Staff Services for Visitation – 1 Hour	300
Staff Services for Ceremony – Onsite	500

## Facilities:

Basic Facilities	400
Facilities for Preparation, Embalming, & Shelter	420
Facilities for Ceremony	900

## Equipment and Vehicles

Funeral Equipment	500
Lead Vehicle/General Duty Vehicle	200
Funeral Coach	450

## Itemized Total Price

**\$ 6,245**

Unless otherwise indicated, prices do not include applicable taxes.

# One Hour Visitation & Memorial Service Package

**One Hour Visitation and Memorial Service Package** offers our facility for one (1) hour of visitation and /or gathering prior to a memorial service in our Chapel. Our services include all necessary documentation, staffing and vehicles required for the visitation and memorial service.



## Professional and Staff Services:

Basic Professional Services	\$ 500
Co-ordinating Activities Rites & Ceremonies	950
Transportation of Remains – Basic	275
Basic Preparation/Essential Care of Remains	300
Documentation – Permits, Forms, etc.	200
Staff Services for Visitation (one hour)	300
Staff Services for Ceremony – onsite	500
Subsequent Transportation of Remains	275

## Facilities:

Basic Facilities	400
Facilities for Preparation, Embalming & Shelter	420
Facilities for Ceremony	900

## Equipment and Vehicles:

Funerary Equipment	500
Lead Vehicle/General Duty Vehicle	<u>200</u>

**Itemized Total Price** **\$5,720**

Unless otherwise indicated, prices do not include applicable taxes.

## Graveside Service Package

**A Graveside Service** includes all necessary documentation, staffing and vehicles required for a service at a cemetery for casket burial in a grave, entombment in a mausoleum crypt or placement of an urn in a niche wall.



### Professional and Staff Services:

Basic Professional Services	\$ 500
Co-ordinating Activities Rites & Ceremonies	950
Transportation of Remains – Basic	275
Basic Preparation/Essential Care of Remains	300
Embalming/Clinical Care of Remains	350
Documentation – Permits, Forms, etc.	200
Staff Services for Ceremony at the Graveside	300

### Facilities:

Facilities for Preparation, Embalming & Shelter	420
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### Equipment and Vehicles:

Funerary Equipment	N/C
General Duty Vehicle	N/C
Funeral Coach	<u>450</u>

<b>Itemized Total Price</b>	<b>\$3,745</b>
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Unless otherwise indicated, prices do not include applicable taxes.

# Cremation or Burial Only Package

**Cremation or Burial Only** includes all necessary documentation and registration, staffing and general duty vehicle. There is no funeral or cremation service.



## Professional and Staff Services:

Basic Professional Services	\$ 500
Transportation of Remains – Basic	275
Subsequent Transportation of Remains	275
Basic Preparation/Essential Care of Remains	300
Documentation – Permits, Forms, etc.	200

## Facilities:

Facilities for Preparation, Embalming & Shelter	420
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## Equipment and Vehicles:

Funerary Equipment	N/C
General Duty Vehicle	<u>200</u>

**Itemized Total Price** **\$2,170**

Unless otherwise indicated, prices do not include applicable taxes.

## Additional Services & Supplies

### Vault (Concrete Outside Container)

Supplied by Superior Vault Company Limited

	Price
Eagle Sentinel – Gold or Silver	\$ 1,550
Doric Patrician – White/Black	\$ 2,110
Athenian Stainless – Silver	\$ 2,645
Lydian Copper	\$ 3,000
Lydian Bronze	\$ 3,150

### Tribute Stationery Supplies

**Premium Package** includes a Premium Register Book,  
50 Thank You Cards, 50 Premium Prayer Cards & Crucifix \$ 255

**Standard Package** includes a Standard Register Book,  
25 Thank You Cards, 50 Standard Prayer Cards & Crucifix \$ 195

### Urns

**Supplied by Victoriaville & Co.**

As Selected

<b>Veneer Scattering Urn</b>	Light Cherry	#US199-20008	\$ 160
<b>Standard Sheet Bronze</b>	Sheet Brass	#US235-20001	\$ 180
<b>Artisan Earth Tone Satin</b>	Solid Poplar	#US150-00276	\$ 275
<b>Genoa</b>	Metal	#US210-00015	\$ 325
<b>Azur K/S</b>	Porcelain	#UK610-00223	\$ 325
<b>The Original Ash</b>	Solid Ash	#US130-00274	\$ 390
<b>Original Oak Persian Fawn</b>	Solid Oak	#US110-00255	\$ 390
<b>Artisan Titian</b>	Solid Poplar	#US150-00518	\$ 425
<b>Allen Light Titian Satin</b>	Solid Maple	#US120-00003	\$ 475
<b>Autumn Leaves</b>	Cloisonne	#US450-00004	\$ 550
<b>Butterfly Bouquet</b>	Cloisonne	#US450-00006	\$ 575
<b>Clarion Cherry</b>	Garnet Polish	#US105-00243	\$ 600
<b>Azur</b>	Porcelain	#US610-00474	\$ 650

**Supplied by Eckels (E), Commemorate Group Inc. (C), & Batesville (B)**

<b>The Saturn Slate (C)</b>	Metal Alloy Fab #CO-A127		\$ 320
<b>Eternity Speckled (C)</b>	Metal Alloy Fab #A420		\$ 325
<b>Simplicity Pearl (C)</b>	Brass & Alum #A522		\$ 360
<b>Mother of Pearl (C)</b>	Faux Brass #CO-A138		\$ 405
<b>Ebony Capsule (B)</b>	Marble #10090		\$ 730
<b>The Majestic (E)</b>	Solid Bronze #100209		\$1250
<b>The Respite (E)</b>	Solid Bronze #3MS550		\$2150
<b>The Sarcophagus (E)</b>	Solid Bronze #336		\$2450
<b>Art Deco K/S (E)</b>	Brass #K218		\$ 80
<b>The Saturn Slate K/S(C)</b>	Metal Alloy Fab #COK127		\$ 80
<b>Bright Silver Heart K/S (C)</b>	Brass #K621		\$ 80

Unless otherwise indicated, prices do not include applicable taxes.

## Additional Services & Supplies

### Urns, Continued

<b>Chestnut Auburn Heart K/S (C)</b>	Brass	#K613	\$ 80
<b>Brushed Pewter Heart K/S (C)</b>	Brass	#K611	\$ 80
<b>Brushed Gold Star K/S (C)</b>	Brass	#K620	\$ 80
<b>Monarch Jali K/S (C)</b>	Brass	#H250	\$ 80
<b>Prairie Wheat K/S (C)</b>	Brass	#K131	\$ 80
<b>Tealight Bronze K/S (C)</b>	Metal Alloy Fab	#LU-T651	\$ 135
<b>Royal Blue Cloisonne K/S (B)</b>	Copper	#100191	\$ 175
<b>Mother of Pearl Tealight K/S(C)</b>	Faux Brass	#M230	\$ 185
<b>The Vesta K/S (E)</b>	Sheet Bronze	#540W	\$ 425
<b>Four Dolphins K/S (E)</b>	Bronze	#1131	\$ 500
<b>Pieta Cast Bronze K/S (B)</b>	Bronze	#100122	\$ 565

Many Other Alternatives are Available through Heritage

### Disbursements: (Subject to Change)

All disbursements are charged at cost and the following represent some common third party costs. However, depending on the circumstance's others may apply:

- AlphaCare Final Document Service \$ 500
- Cremation at St. John's Norway Cemetery & Crematorium (no tax) \$ 582
- Municipal Death Registration (no tax) \$ 55
- Coroner's Fee (no tax) \$ 75
- Newspaper Notices At Cost
- Police Escorts (Based on Availability) At Cost
- Church Honorarium, Clergy, Cantor, Caretaker At Cost
- Orthodox Savano Fee, (Inc. Bread, Oil, Wine & Wheat) (no tax) \$ 55

Unless otherwise indicated, prices do not include applicable taxes.



# How To Find Us

## Driving Directions:

Exit Don Valley Parkway (404) at Don Mills Road North. Continue on Don Mills Road North to the first set of lights. Turn left onto Overlea Blvd. Heritage is on the right, at the third set of lights.

## Public Transit:

### Bloor / Danforth Subway Line:

Broadview Station:

Flemingdon Park Bus #100

Pape Station:

Don Mills Bus #25,  
or Thorncliffe Park Drive Bus #81

### Yonge Subway Line:

Eglinton Station:

Flemingdon Park Bus #100

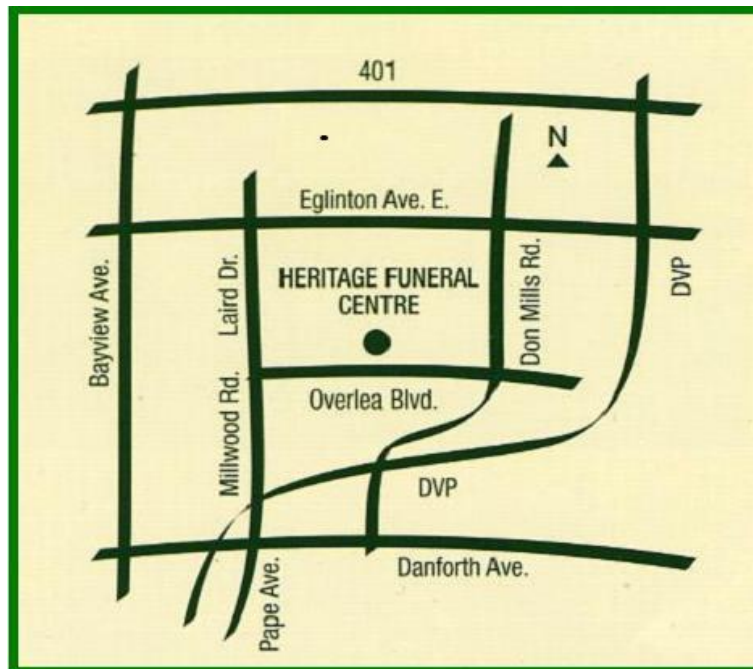
St. Clair Station:

South Leaside Bus #88

### Sheppard Subway Line:

Don Mills Station:

Don Mills Bus #25



**Please visit our website for more information and to read  
Testimonials from families we have served.**